PHARMACARE NEWSLETTER

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This newsletter provides information on the PharmaCare program for British Columbia's community pharmacists. Please circulate among dispensing staff.

PharmaCare on the Web:
www.healthservices.gov.bc.ca/pharme

VIOXX® Recall

Merck has agreed to refund Pharmacies for Vioxx® tablets returned by clients. To keep the PharmaNet profiles accurate, the procedure in processing returns should be as follows:

1. The pharmacy reverses the original prescription,
2. The pharmacy re-enters the prescription for the adjusted amount of tablets actually used, applying the same date dispensed on the original entry,
3. The Pharmacy refunds the patient the difference if the patient paid for the original prescription,
4. With the reversal process, PharmaCare retrieves the financial assistance automatically,
5. Merck will refund the Pharmacy for the cost of tablets returned.

Please contact the PharmaNet Help Desk for assistance if required.